2022 Customer Satisfaction Survey Results







Easy to Pay Your Fare

Pay with SmarTrip



Pay With Mobile





Exact Bills & Change

75% of our riders say DC Circulator's low fare and multiple payment options make riding with us easy and affordable.



Amenities



Riders who use our amenities enjoy staying connected and keeping devices charged while riding DC Circulator. USB outlets are located under various seats throughout the bus.



USB Outlets



Infotainment Screens



Gets You There

Our riders indicated that their most common reason for taking DC Circulator is to commute to and from work. DC Circulator's routes connect riders to many work places, doctor's offices, grocery stores, and entertainment attractions.





Sites/Attractions



Grocery



We Hear You



DC Circulator understands that getting to your destination is extremely important and we are actively working to improve our on-time performance and interactive website tracker.

